



HOW TO GET IT SUPPORT



CALL US DIRECTLY: [973-439-0440](tel:973-439-0440)

- If you get voicemail during business hours – please leave a message with your name, phone number, and a description of the issue you are having. A technician will call you back and help resolve the issue.



CREATE A TICKET ONLINE: www.leveltechs.com

- The Level System Tray Icon is the Green Robot Logo, you can click it and select Create Service Ticket.



EMAIL: support@leveltechs.com

- Sending an email is the fastest way to let us know there is a problem.

(All emails automatically create a Service Request into our Service Portal. You will get an email with a ticket number.)



Always log off your machine every night – but leave it on.

- Leaving your computer on when you go home helps our staff keep your machine running at optimal performance with a scheduled maintenance routine. We will also update and patch your computer to keep it secure.